



Director, IT Operations Europe

Medical cannabis markets are rapidly expanding in Canada and around the world. Recreational cannabis is on the horizon. Now is your chance to join the largest, most recognized cannabis producer in the country as we set off to build something amazing, relying on established but ever-evolving brands.

The Company

Hi.

Canopy Growth Corporation ("Canopy Growth") is a listed company on the Toronto Stock Exchange (WEED), the New York Stock Exchange (CGC) and part of the S&P Composite Index. Its wholly owned subsidiaries, including its flagship Tweed and international medical companies operating under the Spectrum Cannabis brand, are leading producers of legal, regulated cannabis. With millions of square feet of licensed cannabis production, and operations spanning five continents, Canopy is the largest legal producer of cannabis in the world.

Headquartered in Smiths Falls Ontario, Canopy Growth recognizes that employees are at the core of our success and take pride in a corporate culture that emphasizes inclusiveness, collaboration and diversity. Our employees stem from a wide range of professional backgrounds; each bringing their own unique skills and talents to the table, working together to continue our incredible momentum of growth.

The Opportunity

Dual reporting to European operations and corporate IT, this position will be responsible for IT operations in Europe. The candidate will be the primary focal point for all the IT needs within Europe closely working with corporate IT to implement solutions that are in line with global IT standards. The IT Director will grow and lead a dispersed team of IT professional throughout various European countries that Canopy Growth has presence ensuring all global IT processes are adhered to. The candidate will play a key supporting role in the deployment of a global ERP to Europe in a staggered manner.

Key Responsibilities



- Manages and interacts with a culturally diverse team of support and execution engineers while also focusing on project demands and tasks
- Executing on new site deployments based on architecture and design from corporate IT through combination of Canopy Growth employees and outsourced partners
- Support the deployment of a global ERP within the region championing the change management that comes with that
- Build strong relationships across European operations and corporate IT in order to help develop and support new and existing capabilities
- Define, deliver, and support strategic plans for implementing technologies within the European region
- Verify performance of provided services by conducting system audits and reviewing established metrics
- Execute programs based on standard corporate IT policies and procedures in line with Internal Controls for Financial Reporting (ICFR) and SOX
- Onboard and exit new employees in the European region ensuring new employees have the required systems in place
- Forecast demand for services, prepare an annual budget; schedule expenditures, analyze variances and corrective action.
- Manage in-region enterprise systems related maintenance such as systems upgrades, patching, health monitoring, license management, hardware/software asset management, and software distribution.
- Adapt and maintain comprehensive and current support documentation (hardware/software inventory, runbooks, build documents, checklists, SOP's, diagrams, etc.) in line with global procedures
- Mentor junior staff in order to continue building a world class system engineering support organization
- Perform other related duties as needed

QUALIFICATIONS

- Bachelor's degree in Computer Science, Engineering or related discipline (or equivalent experience). A Masters in Business would be an asset
- Must be detail oriented and able to effectively manage competing projects and priorities
- Motivated, passionate technology manager with a focus on process improvement, technical support and analytical thinking
- 10+ years experience directly managing an IT team in a fast paced global environment. Experience with a publically listed NA company would be an asset



- Experience with ERPs (Sage, NetSuite), CRM (Salesforce), Cloud Platforms (AWS, Azure), Storage (SAN/NAS), Active Directory, GSuite, Patching, and Backup and Recovery, is required
- Experienced in vendor relationship management including procurement and developing/executing SOW initiatives
- Excellent communication and client relation skills.
- Understanding the overall business functions and the impact of technical decisions on business results
- A passionate technology manager with a focus on process improvement and technical support
- Fluent in English. Other languages (French, German, Italian, Spanish) would be an asset
- Ability to travel 20-30% of the time across Europe and Canada

Other Details

- This is a full-time position based out of Canopy's European headquarters in Frankfurt, Germany
- Note: The chosen applicant will be required to successfully complete background and reference checks.
- We appreciate the interest by all candidates however we will be contacting those that best fit the requirements.
- Canopy Growth welcomes and encourages applications from people with disabilities. Accommodations are available on request for candidates taking part in all aspects of the selection process.

Please send your application documents by e-mail (max. 10MB) with information on salary expectations and availability to:

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